



### OFFICE ORDER

As per the directions of the Finance Minister, Punjab, all officers of PRA are hereby directed to dedicate one hour i.e. from **11:00 AM to 12:00 PM** every day to listening to and resolving complaints filed by the complainants.

2. All officers are directed to ensure **strict compliance** to these directions.

**AMAN ANWER KEDWAI**  
Additional Commissioner (HQ)  
042-99205487

**Copy for information and necessary action to:**

1. All Members, PRA
2. All Commissioners, PRA
3. Commissioner (Appeals)
4. All Additional Commissioners, PRA
5. Additional Secretary, PRA
6. All Deputy/Assistant Commissioners, PRA
7. All Officers posted in PRA, Legal Wing